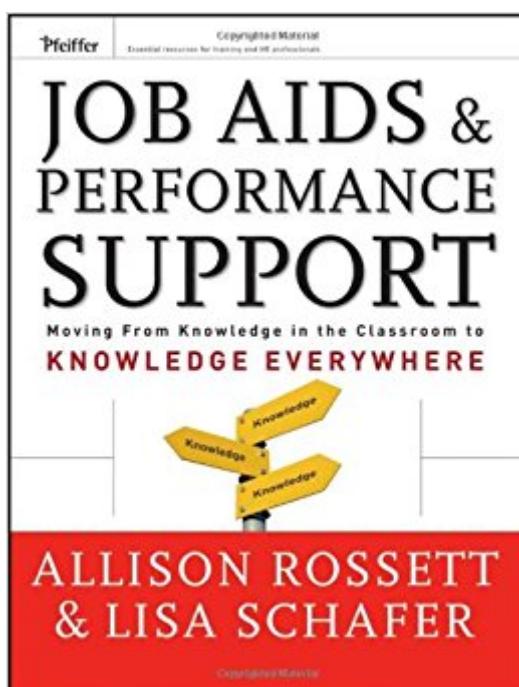


The book was found

Job Aids And Performance Support: Moving From Knowledge In The Classroom To Knowledge Everywhere



Synopsis

Job Aids and Performance Support in the Workplace gives us everything we've ever wanted to know about these invaluable tools and techniques! Allison Rossett and Lisa Schafer have created a comprehensive, pragmatic, and very readable guide. The authors don't exaggerate when they claim it's 'knowledge everywhere.'

Book Information

Hardcover: 240 pages

Publisher: Pfeiffer; 2 edition (November 3, 2006)

Language: English

ISBN-10: 0787976210

ISBN-13: 978-0787976217

Product Dimensions: 7.2 x 0.8 x 9.5 inches

Shipping Weight: 1.4 pounds (View shipping rates and policies)

Average Customer Review: 5.0 out of 5 stars 4 customer reviews

Best Sellers Rank: #579,793 in Books (See Top 100 in Books) #119 in Books > Medical Books > Medicine > Internal Medicine > Pathology > Diseases > AIDS & HIV #770 in Books > Textbooks > Business & Finance > Human Resources #1099 in Books > Business & Money > Management & Leadership > Training

Customer Reviews

"Allison Rossett shines her spotlight on performance support through job aids, low and high tech, available now and coming soon. She and co-author Lisa Schafer dazzle us with possibilities for Planners (for just before and after the performance challenge) and Sidekicks (great term! for what to do right now). Lively language, wide-ranging examples, and cautions about possible dark sides make this book an invaluable sidekick for performance-focused professionals." •Mary L. Broad, international consultant and author, Beyond Transfer of Training "This is PS, performance support that isn't always electronic or part of an elaborate system. A simple, inexpensive sticky note, map, wizard, reference card, poster or cheat sheet can be just as effective as pricier techniques. This book is chock full of fresh thinking and useful solutions." •Jay Cross, Internet Time Group, and author, Informal Learning "Job Aids and Performance Support in the Workplace gives us everything we've ever wanted to know about these invaluable tools and techniques! Allison Rossett and Lisa Schafer have created a comprehensive, pragmatic, and very readable guide. The authors don't exaggerate when they claim it's 'knowledge everywhere.' " •Pat Crull, chief

learning officer, Time-Warner "Have you thought of city-wide Internet access as a service to citizens, like water, electricity, and trash collection? Well, why not? Once again, Allison Rossett has spoken in her practical and engaging way. She and Lisa Schafer made me think in new ways and remember why I got into the performance improvement business in the first place. Like every good teacher, Rossett somehow makes you feel you 'already knew it,' and you are eager to get started anew." •Charlotte Donaldson, learning and development associate, Booz Allen Hamilton

Praise for Job Aids and Performance Support "Allison Rossett shines her spotlight on performance support through job aids, low and high tech, available now and coming soon. She and co-author Lisa Schafer dazzle us with possibilities for Planners (for just before and after the performance challenge) and Sidekicks (great term! for what to do right now). Lively language, wide-ranging examples, and cautions about possible dark sides make this book an invaluable sidekick for performance-focused professionals." •Mary L. Broad, international consultant and author, Beyond Transfer of Training "This is PS, performance support that isn't always electronic or part of an elaborate system. A simple, inexpensive sticky note, map, wizard, reference card, poster or cheat sheet can be just as effective as pricier techniques. This book is chock full of fresh thinking and useful solutions." •Jay Cross, Internet Time Group, and author, Informal Learning "Job Aids and Performance Support in the Workplace gives us everything we've ever wanted to know about these invaluable tools and techniques! Allison Rossett and Lisa Schafer have created a comprehensive, pragmatic, and very readable guide. The authors don't exaggerate when they claim it's 'knowledge everywhere.' " •Pat Crull, chief learning officer, Time-Warner "Have you thought of city-wide Internet access as a service to citizens, like water, electricity, and trash collection? Well, why not? Once again, Allison Rossett has spoken in her practical and engaging way. She and Lisa Schafer made me think in new ways and remember why I got into the performance improvement business in the first place. Like every good teacher, Rossett somehow makes you feel you 'already knew it,' and you are eager to get started anew." •Charlotte Donaldson, learning and development associate, Booz Allen Hamilton

Great book for understanding the different uses of job aids and how they relate to performance support. Easy to read with simple case examples; useful tool for your IPT toolbox. Great for performance consultants, academics, HPT practitioners, or learning professionals.

Allison Rossett tells like it is and makes you smile while you learn something that you will

remember. Very helpful resource for any self-respecting instructional designer

Purchased and read your new book. Great examples! My favorite new learning was about the sweat-band job aids used by football teams. I'm trying to figure out how to use those as a training aid for new non-English speaking house cleaners . . . Will really help me sell my ideas to Sr. ManagementNext I'll order a copy of your prior Job Aids book just to have it in my library. Thanks for gathering the examples and sharing.Laura Handrick, Director Training Development, The Maids International

Got the book---I LOVE IT!Better yet, I am using it! I have referred the book to several other associates at Bank of America. I find great value in the concepts of Planners and Sidekicks. I am leading a project in the deployment of a number of substantial changes to the Bank's Desk top Sales Tool platform. In discussion with the Design and Development Team, I have introduced the idea of developing planner and sidekick performance support tools as part of the Learning Solution. Allison, you continue to engage and improve my results. Thanks! Jenelle Lozano GCIB Learning & Organizational Effectiveness

[Download to continue reading...](#)

Job Aids and Performance Support: Moving From Knowledge in the Classroom to Knowledge Everywhere Job Interview: Land Your Dream Job by Conquering Your next Job Interview by Answering 50 Tough Job Interview Questions and Maximizing Your Resume and Cover Letter My Grand Adventure I'm Moving! Adventure Storybook, Children's Packing Guide: & Activity Book (Large 8.5 x 11) Moving Book for Kids in all Departments ... Guides Relocation Books Do it Yourself Moving Knock 'em Dead Job Interview: How to Turn Job Interviews Into Job Offers Sharkproof: Get the Job You Want, Keep the Job You Love... in Today's Frenzied Job Market There Is Church Everywhere But Love Is Not Everywhere - Says Holy Spirit Support and Resistance: How to Use Support and Resistance to Limit Trading Losses and Identify Breakouts Nolo's Essential Guide to Child Custody and Support (Nolo's Essential Guide to Child Custody & Support) Foundations of Library Services: An Introduction for Support Staff (Library Support Staff Handbooks) Advanced Paediatric Life Support: A Practical Approach to Emergencies (Advanced Life Support Group) AIDS: Science And Society (AIDS (Jones and Bartlett)) Social Networks, Drug Injectors— Lives, and HIV/AIDS (Aids Prevention and Mental Health) White Nights and Ascending Shadows: A History of the San Francisco AIDS Epidemic (AIDS Awareness) AIDS: Science & Society (AIDS (Jones and Bartlett)) Women's Experiences with HIV/AIDS: Mending Fractured Selves (Haworth

Psychosocial Issues of HIV/AIDS) Sande's HIV/AIDS Medicine: Medical Management of AIDS 2013, 2e Adobe InDesign CC Classroom in a Book (Classroom in a Book (Adobe)) Recorder Express (Soprano Recorder Method for Classroom or Individual Use): Soprano Recorder Method for Classroom or Individual Use, Book & CD Recorder Express (Soprano Recorder Method for Classroom or Individual Use): Soprano Recorder Method for Classroom or Individual Use, Book, CD & Game Code Too Big to Know: Rethinking Knowledge Now That the Facts Aren't the Facts, Experts Are Everywhere, and the Smartest Person in the Room Is the Room

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)